

Report on HZN's activities for SMEs in 2020

SMEs as HZN members

Number of SMEs members of HZN in 2020: 100

Number of SME representatives in HZN/TCs: 409

Number of HZN/TCs with SME representatives: 131

Rights of SMEs as members of HZN:

participation in the work of HZN technical committees

involvement in the work of technical bodies of European and international standardization organizations

free insight into draft standards

possibility to influence the content of future standards

a 20-percent discount on standards, services, workshops

SME portal on HZN web site: SME Corner

www.hzn.hr/default.aspx?id=40

HZN's news, activities, events and publications for SMEs in the SME Corner of HZN web site.

HZNacrti draft review tool on HZN's web site

<http://hznlive.67bricks.com/>

Repository of Croatian standards HRN4You

In 2020 the Repository was used by all members of the Croatian Chamber of Civil Engineers (HKIG), Croatian Chamber of Electrical Engineers (HKIE), the Croatian Chamber of Architects (HKA) and Croatian Chamber of Mechanical Engineers (HKIS) on the basis of Repository Access Agreements between HZN and these Chambers which grant more than 8000 of their members, mostly SMEs, free access to Croatian standards in accordance with all requirements applicable to the protection of copyright to standards.

Free information for SMEs

SMEs can access the following at HZN's web site:

HZN e-Bulletin, SME Corner, HZN on-line catalogue, HZN's work programme, translations of publications, *HZNacrti* draft review tool.

Representatives of HZN participated in SBS annual conference

HZN representative participated in the virtual annual conference of the Small Business Standards (SBS) titled How can standards support SMEs to benefit from the data economy held in September 2020.

Promoting standardization for SMEs

Pursuant to the Decision of the Presidential Committee of European standardization organizations CEN and CENELEC (Decision 15/20 2020), adopted on the request of the European Commission in order to facilitate and promote the production of personal protection equipment and medical devices aimed at fighting the COVID-19 pandemic, the Croatian Standards Institute has enabled temporarily free download of about 30 standards for personal protection equipment and medical devices since March 2020.

Participation of HZN representatives in the SME Working Group of European standardization organizations (CEN/CENELEC SME-WG)

A HZN employee participated in the meetings and other activities of the SME Working Group (CEN/CENELEC SME-WG).

SME contact points

The **STANDARDS LIBRARY** as an information, documentation and communication point of HZN is the only point in Croatia that maintains collections of Croatian (HZN), international (ISO, IEC), European (CEN, CENELEC, ETSI), national (DIN, BSI) and industry standards (ASTM). The Standards Library maintains databases on and search tools for standards. It provides all users with a free insight into standards and professional assistance. Its staff also provides free advice on standards by phone or e-mail. Users are provided with scopes of standards from the holdings of the Standards Library by e-mail on request.

The HZN Standards Library's holdings and services contribute to better involvement of SMEs in standardization activities aimed at representing their interests at the national, European and international levels.

Contact: normoteka@hzn.hr; msp@hzn.hr

WTO/TBT Enquiry Point – information on technical regulations of the Republic of Croatia, Croatian standards, conformity assessment procedures and agreements within the Agreement on Technical Barriers to Trade (TBT)

Contact: wto.tbt.info@hzn.hr

SMEs Contact Point – information on technical rules for non-harmonized sectors for specific products, prior authorizations and mutual recognition, bodies competent for product surveillance

More than 350 e-mail inquiries by SMEs have been answered.